

For some registrars, the search results include a star rating (☆☆☆☆). The star rating is based on an evaluation of registrars performed by Traficom. The aim is to make the selection of a domain name registrar easier for customers and promote information security in registrars' operations. Taking part in the evaluation was voluntary for registrars. If there is no star rating, it does not mean that the registrar in question would perform any better or worse than the rated ones.

<b>Evaluation Criteria</b>	<b>Level</b>	<b>Points</b>
<b>The registrar's website is available both in Finnish and in Swedish</b>	None	0
	One language	6
	Two languages	9
<b>The registrar's website is in English</b>	No	0
	Yes	3
<b>The registrar provides customer support or technical support</b>	No	0
	Yes	3
	Yes, realtime	6
	Yes, realtime 24/7	9
<b>There is a functional content search, knowledgebase or list of contents on the registrar's website</b>	No	0
	Yes	6
<b>The customer can choose the payment method</b>	No	0
	Yes	3
<b>The registrar provides different registration periods for the domain name</b>	No	0
	Yes	3
<b>Prices of domain name registration and related services are indicated clearly without registration</b>	No	0
	Yes	6

<b>The registrar's service instructions are available without registration</b>	No	0
	Yes	3
<b>The registrar provides a domain availability search on its website</b>	No	0
	Yes	6
<b>The registrar's terms of service are available without registration</b>	No	0
	Yes	6
<b>The registrar does not charge customers for the provision of a registrar transfer key</b>	Charge	0
	Free	6
<b>A customer can manage their own information in the registrar's customer portal</b>	No	0
	Yes	9
<b>The registrar reminds customers when a domain name is about to expire</b>	No	0
	Yes	15
<b>The registrar advises applicants to consult registers and provides links to such registers in order to avoid violations of protected names and marks like for example company names and trademarks</b>	No advice and links	0
	Registrar advises applicants to consult registers but do not provide links	10
	Registrar advises applicants to consult registers and provides links to registers	15
<b>The registrar provides customers information about the technical requirements for registering a domain name, like for example about the allowed</b>	No	0

<b>characters and maximum number of characters</b>		
	Yes	10
<b>The registrar complies with the five-working-day rule</b>	No	0
	Yes	15
<b>The registrar has complied with laws and regulations</b>	No decisions given	0
	Decisions given	15
<b>The registrar allows purchasing a domain name only</b>	No	0
	Yes	2
<b>A customer can choose the basic services related to the domain name</b>	No	0
	Yes	2
<b>Search criteria provided by the registrar for TRAFICOM's registrar search are correct and up-to-date</b>	No	0
	Yes	3
<b>The registrar is using EPP interface</b>	No	0
	Yes	4
<b>The registrar has published abuse reporting contact information on website</b>	No	0
	Yes	1
<b>If the registrar provides name servers for customers, it has more than two independent servers in different AS numbers</b>	No	0
	Yes	2
<b>The registrar offers anycast DNS service for customers</b>	No	0
	Yes	3

<b>The registrar offers DNS Security Extentions (DNSSEC) on website to secure domain names or signs automatically all new domains</b>	No	0
	Yes	3
<b>The registrar provides a two-factor authentication for customers</b>	No	0
	Yes	5
<b>The registrar verifies the contact information of a new customer in a reliable manner</b>	No	0
	Email address or telephone number is verified by a verification code sent to the customer and returned back to the registrar	2
	Verification is reliable and verification methods are published on website	5